

CC92-105

STATE OF NEW YORK DEPARTMENT OF PUBLIC SERVICE

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October 9, 1996

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William F. Caton, Acting Secretary
Federal Communications Commission
1919 M Street, NW
Washington, DC 20554

Re: Request of the United States Department of Justice
That 311 be Reserved for Use by Communities for
Non-Emergency Police Telephone Calls

Dear Secretary Caton:

By letter to the Commission dated August 26, 1996, the United States Department of Justice (DOJ) requested that the 311 code be reserved on a national basis for non-emergency police telephone calls. The New York State Department of Public Service (NYSDPS) hereby submits this letter in lieu of comments opposing the request.

The NYSDPS supports the concept of establishing a community policing number for non-emergency calls and agrees that assigning an abbreviated dialing code (N11) would be in the public interest. However, we cannot support the assignment of the 311 code for this purpose because 311 has already been assigned in New York State to provide text telephone users (i.e., generally, persons with hearing and/or speech impairments) with access to New York State Police emergency services. Use of the 311 code for any other purpose would result in significant confusion among text telephone users in New York.

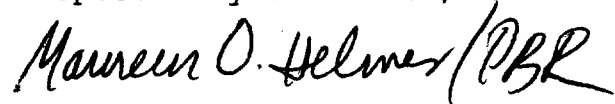
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William F. Caton
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The NYSDPS respectfully requests that the Commission activate another N11 code as a nationwide community policing number for non-emergency calls. If there are no N11 codes that are universally available, the NYSDPS suggests that the Commission consider reassigning one of the N11 codes which were temporarily assigned to information providers or for other commercial purposes in some states pursuant to the Commission's proceeding addressing N11 codes.¹

Respectfully submitted,



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¹ CC Docket No. 92-105; the use of N11 Codes and Other Abbreviated Dialing Arrangements.

CC Docket No. 92-105

In the Matter of

Request of the United States
Department of Justice That 311 be
Reserved for Use by Communities for
Non-Emergency Police Telephone Calls

Comments of New York State
Department of Public Service

CERTIFICATE OF SERVICE

I, Mary E. Burgess, hereby certify that an original and eleven copies of the above-captioned proceeding were sent via Airborne Express to Mr. Caton, and by First Class United States Mail, postage prepaid, to all parties on the attached service list.



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Dated: October 9, 1996
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